

# Good agreements make good fiends

## General Conditions Opnoordbeveland.nl

These General Terms and Conditions apply to all reservations and agreements concluded between the proprietor of the accommodation and the guest/ lessee.. This includes in any case, though not exclusively, the stay at the accommodation and the use of facilities. In addition to these General Conditions, there are supplementary house rules of the accommodation which apply equally to the agreement, and belong to and form an integral part of these General Conditions.

All Guests are obliged to comply with the General Conditions and the house rules. Guest/visitors are obliged to strictly observe the rules and regulations and follow any instructions given by the proprietor.

The proprietor reserves the right to make( interim) changes to the General Conditions and/or house rules.

The proprietor has the right to replace/substitute himself by a representative. ,

### 2. Reservation

- After receipt of your application for reservation (by e-mail, post or telephone) you will receive as soon as possible our acknowledge of receipt from us by e-mail or post. This acknowledgement/agreement is also the invoice.

- In this letter, we will give you all payment details.

- After we have received the deposit the reservation is confirmed.

- It is understood that you automatically accept the general conditions and all confirmation details of the reservation /agreement when you make the booking and payment for your holiday.

### 3. Conditions of admittance.

- The rented accommodation may never be inhabited as primary residence. Guests are obliged to have a permanent place of residence elsewhere. Availability or unavailability of a permanent place of residence falls under the responsibility of a you and can never be held against the us Using the rented accommodation for any purpose other than its intended recreational purpose is prohibited.

- The lessee is provided the accommodation specified in the agreement by us for recreational purposes (i.e. not for the purpose of permanent residence) for the duration of the agreed period. The lessee thereby derives the right to use the accommodation of the type specified in the agreement for the designated persons.

The agreement will terminate by operation of law upon expiry of the agreed period without any notice of termination being required

- If there are fewer people finally in the accomodation than reserved, there will be no reduction in the rental.

-The maximum number of persons of the reservation may not be exceeded, unless explicitly agreed with us. This however involves extra costs.

-The rented Accommodation may not be made available to third parties without the prior written permission of the proprietor.

### 4. Arrival and departure:1

The accommodation is available for you as from 15.00 hours and before 21.00 hours on your arrival day. The accommodation must be vacated before 10.00 hours at the end of your stay. Times may vary and can be agreed different.

- If you arrive later or you depart earlier, for whatever reason, there will be no refund.

- You are expected to inform us if they are unable to arrive in time. If you have not arrived within 24 hours of the agreed date without contacting us, this will be considered a cancellation

- An extra night will be billed for any departure after these times!

### 5. Payment

The deposit for each reservation is 30% of the total amount of the invoice (unless otherwise agreed in individual cases) and has to be in our possession within 10 days after you receive the invoice. Reservations cannot be held longer without the deposit paid.

- The balance of the invoice must be be paid not later than 8 weeks before the start of the rental period, unless otherwise agreed in writing)

- In case of reservations within 8 weeks before the start of the rental period the total amount has to be be paid immediately after receipt of the invoice. The total amount has to be paid before the accomodation can be occupied.

### 6. Deposit and damage

On arrival we ask you to pay in cash a damage deposit. The deposit will be repaid at the end of your stay, less any necessary deductions.

### 7. Cancellation

In the event of a cancellation, you are obliged to pay cancellation costs. The date of receipt determine the amount of the costs.

- When a cancellation takes place more than 8 weeks before the start of the rental period, you will be liable to pay 10 % of the total amount of the invoice. You will receive a written confirmation, which you can send to your insurance.

- When cancellation takes place 8 to 4 weeks before the start of the rental period, you will be liable to pay 50% of the total amount of the invoice.

- When the cancellation takes place 4 weeks or less before the start of the rental period, you will be liable to pay 100% of the

- Restitution of a part of the rental price can only occur if we are able to make another booking in the same rental period. You may help us find other guests for your cancelled booking.

### 8. Content, duration and termination of the agreement

-Where a resident disturbs the neighbours, the stay of other guests or does not respect these regulations, the proprietor or his representative may verbally, or in writing if he/she deems it necessary, give the former notice to stop the nuisance.

May, in the interest of other guests, take all necessary measures to ensure the peace, good order and cleanliness of the complex and require any persons contravening these regulations or acting in an inappropriate manner to leave the premises, without any further notice/ explanations. No reimbursement will be made and any damage must be paid for before departure.

In the case of criminal actions he will call on the forces of law and order.

If we are unable to fulfil the agreement, in part or in full, owing to circumstances beyond our control, we will submit a proposal to you for an Amendment. This proposal may be rejected. You are deemed to have accepted the proposal if you don't reject

the proposal in writing within 14 days after the date stated on the proposal. If you refuse the proposal we will provide a full refund of monies paid. We will not be held liable for restitution of any loss.

#### **9.Cleaning**

We ask you to take care of the property as if it were your own home. If the property is not left in the condition in which it was found, we will charge your for cleaning. In any event, we would ask you to leave the accommodation clean and tidy (as noted in the accommodation).Please take extra care about hygiene and cleanliness if you have taken a pet with you.

#### **10. Linen**

You can bring your own bedlinen and towels. There is a possibility for bedlinen rental and towel rental. Kitchen towels in the accomodation are included. (Beds, cushions and duvets may only be used fitted with covers/bed linen. Rented towels may only be used inside the accommodation)

#### **11. Tourist tax**

We are obliged to bill you with this tax by our community.

#### **12. Domestic animals**

Domestic animals are allowed by prior agreement (vaccinated, treated for fleas and parasites). Please make sure to bring your animal's bench/basket with you if it comes into the accommodation, so that your animal has his own place to sleep. Please keep always an eye on your animal.

#### **13. Energy and water:**

All prices include the normal level of use of hot water and electricity. We ask you to be energy and water conscious. (e.g. by going outside: turn of the light and lower the heating) We will charge extra, if an extreme amount is being used.

#### **14.Claims / Liability**

- You are obliged to have a civil liability insurance. We very strongly advise you to take out both travel insurance and cancellation insurance.
- We have made every effort to ensure the accuracy of the property description, as well as other registered/attached information. All information is given in good faith and believed correct.
- Notwithstanding the extremely meticulous construction of the accommodation we cannot accept responsibility for inconveniences due to unforeseen circumstances through no fault of ours and/or unbeknown to us..We cannot accept responsibility for any mistakes on our internet site, on the brochures and on our price lists, which have been compiled in good faith.
- We cannot accept any liability, claims or responsibility for loss or theft, neither for injuries, damages or inconveniences, in whatever form and originating from whatever cause arising from your stay (or the stay of your guests), on the accommodation in general, arising from the use of the on site facilities/games/equipment or arising from you participation in an (by third party) organised activity/workshop. Unless it was done on purpose or through a gross mistake by us. We decline all liability and claims for facilities and/or amenities that are out of order and/or out of use and also for bad service and/or mistakes made by third parties.

#### **15.Privacy statement:**

Only the information (name and address) which you have voluntarily provided on behalf of your reservation are collected and temporarily stored by us. We do not sell, lend, lease or hire our client lists, or any information related to these lists, to third parties. Unless we are forced by law, unless situations in which urgent help is needed, unless in situations when we call the police (e.g.: by a misbehaviour against our house rules, by suspicion of misuse and offence)  
(bv bij een vergrijp tegen onze huisregels of bij een vermoeden van strafbare feiten)

#### **16. Applicable Laws and Disputes**

For this agreement is governed by Dutch law.

This document is a translation of the original Dutch "algemene voorwaarden" and is provided for information purposes only. In the event of any discrepancy between this version and the original, only the Dutch version shall be considered valid.

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